



# THANET LIFEGUARD CLUB

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## Website Accessibility Statement

*Last updated June 2026*

This Accessibility Statement applies to:

[www.thanetlifeguardclub.com](http://www.thanetlifeguardclub.com)

### 1. Our Commitment

Thanet Lifeguard Club is committed to making its website accessible and usable for as many people as possible, regardless of ability, technology or circumstances.

We want all visitors, including Disabled people and those using assistive technologies, to be able to access information and services provided through our website.

We aim to ensure that users can:

- zoom in to at least 200% without loss of functionality or readability;
- navigate much of the website using a keyboard;
- use screen readers and other assistive technologies with key website content;
- access information through clear headings and logical page structures;
- view content on a range of devices and screen sizes;
- access information without unnecessary barriers.

Accessibility is an ongoing process, and we continually review and improve the website wherever reasonably practicable.

### 2. Accessibility Standards

We aim for this website to conform, where reasonably practicable, with the requirements of:

Web Content Accessibility Guidelines (WCAG) 2.2 Level AA

These internationally recognised standards help ensure websites are accessible to people with a wide range of disabilities and access needs.

### 3. Known Accessibility Limitations

Whilst we strive to make all content accessible, some areas of the website may not yet fully meet accessibility standards.

Examples may include:

- older PDF documents or downloadable files;
- historical content published before accessibility improvements were implemented;
- third-party embedded content such as maps, videos, social media feeds or external forms;
- images that may require further optimisation of alternative text;
- certain interactive elements that may require ongoing keyboard or screen reader testing.

Because some third-party content is provided and controlled by external organisations, we may not always be able to modify accessibility features directly.

We are committed to reviewing these areas and making improvements as resources permit.



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## 4. Measures We Take

To support accessibility, we aim to:

- use clear and consistent page structures;
- maintain logical heading hierarchies;
- provide meaningful page titles;
- use descriptive link text;
- maintain appropriate colour contrast where possible;
- ensure pages remain responsive across mobile, tablet and desktop devices;
- provide alternative text for meaningful images;
- review new content before publication;
- monitor accessibility issues and prioritise improvements.

## 5. Website Platform and Third-Party Content

This website is hosted using the IONOS website platform.

Some functionality may be provided through third-party services, including:

- Google Maps;
- embedded videos;
- social media content;
- translation tools;
- analytics services.

Whilst we seek to use accessible services wherever possible, accessibility of third-party content may be outside our direct control.

## 6. Feedback and Reporting Accessibility Issues

We welcome feedback regarding the accessibility of our website.

If you have trouble accessing information or using any part of the website, please contact us and we will do our best to assist.

When reporting an issue, please provide:

- the webpage address (URL);
- a description of the issue;
- the device and browser being used;
- any assistive technology being used, where relevant.

Contact us:

Thanet Lifeguard Club  
Ramsgate Leisure Centre  
High Street  
Ramsgate  
Kent CT11 9TT

Email: [mail@thanetlifeguardclub.com](mailto:mail@thanetlifeguardclub.com)

Website: [www.thanetlifeguardclub.com](http://www.thanetlifeguardclub.com)



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## 7. Alternative Formats

If you require information from this website in an alternative format, please contact us.

Where reasonably practicable, we will endeavour to provide information in formats such as:

- accessible PDF;
- large print;
- plain text;
- alternative digital formats.

Requests will be considered on a case-by-case basis.

## 8. Continuous Improvement

Thanet Lifeguard Club recognises that accessibility is an ongoing responsibility rather than a one-time task.

We aim to review accessibility regularly as the website evolves and as new content, functionality and technologies are introduced.

Accessibility considerations are taken into account when creating new content and reviewing existing pages.

## 9. Further Information

If you are dissatisfied with our response to an accessibility concern, you may wish to seek advice from relevant equality, disability or accessibility support organisations.

Information regarding digital accessibility may also be available from organisations such as:

- Ability Net
- RNIB (Royal National Institute of Blind People)
- Scope

## 10. Statement Preparation and Review

This statement was prepared in June 2026.

The website has been reviewed using a combination of:

- manual accessibility checks;
- browser and device testing;
- automated accessibility assessment tools.

This statement will be reviewed periodically and updated whenever significant changes are made to the website.